



SNC 2008

People Working Together
SafetyNet® Conference

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FAQ

Please review the answers below to the most commonly asked questions regarding SNC. If you have additional questions please contact Laverne Esselstyn via email at lesselst@hitech.com. Our Mexico clients may contact Joanne Medina at jmedina@hitech.com.

Who should attend the Conference?

The Classes and Tutoring Opportunities of the SafetyNet Conference are geared towards meeting the needs of the various users of our SafetyNet product suite. From Executive Managers, Dispatchers and Supervisors to Records Clerks and Administrators, the SafetyNet Training Conference is packed with more than 100 hours of training over the course of five days - bringing together resources and expertise from SafetyNet users around the world.

Hitech is pleased to feature several of our vendor partners at this year's conference. They will showcase their product solutions and services the afternoon of Tuesday, April 22, and attend the Vendor Reception that evening. Please join us in welcoming these vendors:

| | |
|------------------------------|---|
| Akimeka | I.T. consulting and support |
| Avnet | hardware peripherals |
| Efficient Business Solutions | PDAs, tablets, mobile citation hardware devices |
| Entrinsik | web based reports |
| IBM | hardware and software |
| Pictometry | 3D oblique imagery for mapping |
| Public Engines | web based crime mapping software |
| Watson Ergonomics | dispatch center furniture |
| Won Techvision | street view map data |

How do I register for the Conference?

Please navigate to the Conference Registration page and enter your information. Make sure you select the events you wish to attend. Once the whole form is completed, press the submit button to process your selections. You will receive a confirmation email. For those who do not want to register online, please contact Laverne Esselstyn at lesselst@hitech.com to make other arrangements. Our Mexico clients may contact Joanne Medina at jmedina@hitech.com.

Do I have to register for classes?

You do not have to register for individual classes. We welcome you to attend any of the classes and development meetings. We only ask that you help us accommodate your needs by signing up for meals and any events you wish to attend, such as the Welcome Reception.

When can I register and is there a deadline?

While we encourage you to register early, to take advantage of early bird discounts, we have identified March 17, 2008 as the last day to register for the SafetyNet Conference and ensure a room at the hotel. Registrations received after that date will be accepted but rooms will be reserved on a space available basis only.

Are there any fees for attending the SafetyNet Conference?

For \$1749 (\$1649 with early bird discount), attendees will be provided an all-access pass to SafetyNet Conference Classes, Development Meetings and Events, Conference Class Documentation, six nights of lodging at the Conference Hotel, and a daily continental breakfast and lunch. Seven nights of lodging is also available for \$1989 (\$1889 with early bird discount.)

For attendees not in need of lodging, a conference fee of \$719 (\$679 with early bird discount) provides an all-access pass to SafetyNet Conference Classes, Development Meetings and Events, Conference Class Documentation, and a daily continental breakfast and lunch.

Daily registration is also available for \$169/per day without lodging and \$299/day with lodging. No early bird discounts are available for these registration options.

Am I responsible for my travel expenses?

Yes. All attendees are responsible for their own transportation and per diem expenses unless other arrangements have been made as part of their Software Maintenance and Support Services Agreement. Attendees who do not purchase the Conference package including lodging are also responsible for providing their own accommodations.

Can I register a guest?

Yes. Please note that guests are responsible for their own transportation, accommodation, and per diem expenses and are not eligible to attend any classes. On the registration page, please make sure you check the guest option.

Do I have to stay at the Grand Californian Hotel?

No. However, to gain the most from your peer networking, and to avoid additional transportation and parking costs we recommend you stay at the [Grand Californian Hotel](#). The Grand Californian Hotel rooms offer in-room Internet access at no additional cost.

Is there a special room rate for Conference attendees?

Yes, Conference attendees receive a special negotiated room rate. Accommodation expenses are included with the denoted SNC registration packages.

What airport should I use?

There are two airports that serve the Anaheim area, [Los Angeles International \(LAX\)](#) and [John Wayne Airport \(SNA\)](#). LAX is approximately 35 miles away, and may offer more flight choices. SNA is much closer at approximately 14 miles.

For airport to hotel transportation shuttle buses and taxis are available.

How do I order tickets to resort theme parks?

As a conference attendee you are eligible to purchase tickets at special discounted rates. These special tickets may be ordered online at www.conventionplus.com/DLR. For Convention Name and Organization Name, enter Hitech Systems. They will be shipped to you; please order your tickets at least two weeks prior to your arrival at the conference.

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